

## APPENDIX 1

### SERVICE SUMMARIES

#### RECOMMENDATIONS DUE 01 JUNE - 31 JULY 2012

SERVICE	Complete	Evidence Required	Delayed but rescheduled	Delayed but not rescheduled	Total
ADULT CARE			1		1
CUSTOMER & SUPPORT SERVICES	9				9
ECONOMIC DEVELOPMENT		1	2		3
EXECUTIVE DIRECTOR COMMUNITY SERVICES			1		1
GOVERNANCE & LAW	1				1
IMPROVEMENT & HR			2		2
ROADS & AMENITY SERVICES	1	1	1	1	4
STRATEGIC FINANCE	33	1			34
<b>TOTALS</b>	<b>44</b>	<b>3</b>	<b>7</b>	<b>1</b>	<b>55</b>

#### RECOMMENDATIONS DUE AFTER 31 JULY 2012

SERVICE	Complete	On Course	Delayed but rescheduled	Total
ADULT CARE		4		4
CUSTOMER & SUPPORT SERVICES	1	2		3
ECONOMIC DEVELOPMENT		1		1
EXECUTIVE DIRECTOR COMMUNITY SERVICES		1		1
FACILITY SERVICES	1			1
IMPROVEMENT & HR		3	1	4
PLANNING & REGULATORY SERVICES	1			1
ROADS & AMENITY SERVICES		2		2
STRATEGIC FINANCE		6		6
<b>TOTALS</b>	<b>3</b>	<b>19</b>	<b>1</b>	<b>23</b>